



National MedTrans makes it easy to use your ride benefit.

As a member of **UnitedHealthcare Community Plan**, your health plan coverage includes rides for covered medical visits.

Get round trip transportation to and from health care locations such as:

- Doctor or therapy visits.
- Pickup for prescription drugs or medical supplies and equipment that cannot be mailed to you.
- Specialty mental health and substance use disorder services.
- Dental and any other benefits covered through Medi-Cal.

National MedTrans will work with you to meet your unique transportation needs. They provide dependable rides and excellent personal service. There is no extra cost to you.

Scheduling a ride is easy.



Call 1-844-772-6623, TTY 711 or 844-488-9724

Monday – Friday, 7 a.m. – 7 p.m.

Rides should be scheduled at least 3 business days (Monday – Friday) before your appointment.

To learn more about your health plan coverage, see your member handbook or call Member Services at **1-866-270-5785, TTY 711.**

Have these handy.

You'll need this information about your provider when you call to schedule a ride.

- Provider's name
- Address
- Phone number
- Your appointment time

Learn more at

<http://bit.ly/uhc-ca-members>



UnitedHealthcare does not discriminate on the basis of race, color, national origin, sex, age or disability in health programs and activities.

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free member phone number listed on your health plan member ID card, TTY 711, Monday through Friday, 7:00 a.m. to 7:00 p.m.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-270-5785, TTY 711.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-270-5785, TTY 711。



National MedTrans

让您轻松享受乘车福利。

作为 United HealthCare Community Plan 的成员，您的健康计划提供承保医疗访视的乘车服务。

获得往返医疗保健地点的交通服务，例如：

- 医生或治疗访视。
- 领取无法邮寄给您的处方药或医疗用品和设备。
- 专科心理健康和物质使用障碍服务。
- 牙科和 Medi-Cal 承保的任何其它福利。

National MedTrans 将与您合作，满足您独特的交通需求。它们提供可靠的乘车服务和优良的个人服务。您不需要支付额外费用。

预约乘车很容易。



致电 **1-844-772-6623**，听障专线 (TTY) **711** 或 **844-488-9724**

周一至周五，上午 7 点至晚上 7 点

行程应至少在您预约前 3 个工作日
(周一至周五) 进行安排。

如果想了解更多关于您的健康计划承保范围的信息，请参阅您的会员手册，或致电会员服务部门，电话是 **1-866-270-5785**，听障专线 (TTY) **711**。

请准备好这些信息。

当您打电话来预约乘车服务时，您需要提供关于您的医疗服务提供者的如下信息。

- 医疗服务提供者姓名
- 地址
- 电话号码
- 您的预约时间

在 <http://bit.ly/uhc-ca-members> 获取更多信息



联合健保不会基于种族、肤色、国籍、性别、年龄或残疾而在健康项目和活动中歧视任何人。

我们提供免费服务，以帮助您与我们沟通。例如其它语言或较大字体的书信。或者，您可请求翻译服务。如需寻求帮助，请拨打您的健康计划会员ID卡上的免费会员电话号码或听障专线 (TTY) 711，时间为周一至周五，上午 7:00 至晚上 7:00。

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